



Pia Bhatia &lt;pb919@georgetown.edu&gt;

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## COVID-19 Update: Important Undergraduate Residential Living Information

1 message

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**Todd Olson, Ph.D. Vice President, Student Affairs and Ben Kuo Vice President, Planning and Facilities Management** <studentaffairs@georgetown.edu>  
Reply-To: studentaffairs@georgetown.edu  
To: pb919@georgetown.edu

Wed, Mar 11, 2020  
at 11:30 AM

If you are unable to see the message below, [click here to view](#).

Dear Georgetown Students,

Earlier today, students received [a communication from President DeGioia](#) outlining the operational status of the university and transition to a virtual instructional environment. As outlined in his message, in order to reduce social density and promote social distancing, we strongly recommend students return to their permanent addresses.

We understand this creates questions for undergraduate students. We also recognize that returning to permanent addresses may not be possible for all students. We will work to ensure students remaining on campus continue to be supported. For answers to frequently asked questions, please read through this message and refer to our [FAQ](#) for a summary of guidance and important information about this transition.

- All students are strongly encouraged to return to their permanent address, or stay at your permanent address, if currently there for spring break.
- If you need to return briefly to your on campus residential space for materials, please make note of the following as you pack:
  - Take all academic-related materials with you, including books, laptops and chargers, and other related materials;
  - Take all medication, valuables, and clothing required for an extended period of time away from campus;
  - Take all important documents, including passports, driver's license, credit cards, etc.
- Residence halls, apartments and townhouses will remain open for those who are unable to return to their permanent addresses. **If you are staying on campus, we are asking you to provide us brief information via this [link](#) by Tuesday, March 17, 2020 at noon EST.**
- If you remain on campus, please be aware that essential services and emergency response will be the university priority. We appreciate your patience if you experience increased wait times for routine communications and work orders, and reduced hours and services at the Residence Hall Offices.
- Critical student support staff will be available to students, including the Georgetown University Police Department (GUPD), the Student Health Center, Counseling and Psychiatric Services (CAPS), Campus Ministry and Residential Ministry, Student Affairs, the Cawley Career Education Center, Georgetown University Transportation Shuttles (GUTS), and Facilities Management.

- **Effective Sunday, March 15**, residential students will not be permitted to sign in short-term visitors or host any overnight guests into any residential facilities. This policy will be in effect until further notice and applies to both daytime and overnight guests.
- Leo's Dining Hall's downstairs Fresh Food Company will remain open for those students who will be on campus. Meal swipes will resume beginning with dinner on Sunday, March 15. Fresh Food Company will continue as an all-you-care-to-eat mode, but will migrate to a served—rather than a self-serve —operation to reduce cross contamination. Students may also utilize a “to-go” program if they wish to take food to eat elsewhere.
- Students without a meal plan may pay the door price at Leo's Dining Hall (Fresh Food Company) or dine at one of retail dining establishments noted below. Flex will be valid at all locations.
- Several additional dining options will remain open for those students who are unable to return home. Those hours are below and are subject to change based on demand. Visit [www.hoyaeats.com/](http://www.hoyaeats.com/) for updated information.
  - Starbucks: 7 a.m.–3 p.m., 7 days per week
  - Chick Fil-A: 11 a.m.–2 p.m., 5 days per week
  - Epicurean: 7 a.m.–7 p.m., 7 days per week
  - Fresh Food Food Company: 7 a.m.–7 p.m., Monday-Friday; 9 a.m.–7 p.m., Saturday-Sunday
  - POD Market: 7:30 a.m.–3 p.m., Monday-Friday

Thank you for your flexibility and patience as we work through these transitions. If you have further questions, please contact the university's Call Center at (202) 784-3510.

Sincerely,

Todd Olson, Ph.D.

Vice President, Student Affairs

Ben Kuo

Vice President, Planning and Facilities Management