

**Fwd: Undergraduate Room and Board Refunds**

1 message

**Charlotte Walsh** <charlottewalsh2021@u.northwestern.edu>  
To: "pb919@georgetown.edu" <pb919@georgetown.edu>

Thu, Apr 2, 2020 at 4:08 PM

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From: **Julie Payne-Kirchmeier, Vice President for Student Affairs** <nu-covid@northwestern.edu>  
Date: Thu, Mar 26, 2020 at 8:45 PM  
Subject: Undergraduate Room and Board Refunds  
To: <CharlotteWalsh2021@u.northwestern.edu>

# Northwestern

Dear Northwestern undergraduates,

We appreciate your understanding and flexibility as we implement changes in response to the COVID-19 pandemic. We know from your emails and from conversations that many of you are concerned about the issue of room and board costs for Spring Quarter.

With that in mind, we want to share information regarding adjustments that may help alleviate some of the uncertainty our students and their families may face in the coming weeks and months.

### **Refunds for Housing, Dining and Fees**

We will issue credits for all Spring Quarter housing and dining costs for any student who has already left campus housing or who will do so by the end of spring break (on or before Sunday, April 5).

Students who remain in campus housing but who move out some time during Spring Quarter will receive a pro-rated credit of housing and dining costs. Similarly, if the University returns to in-person instruction during the Spring Quarter, students who choose to return to campus housing will be billed on a pro-rated basis determined by the date they return.

As previously communicated, we expect to know by April 17 whether we can return to campus or if we will conduct all of Spring Quarter remotely. More information will be shared closer to that date, such as arrangements for items left in campus residences.

The student athletic fee for Spring Quarter will be refunded whether or not you remain on campus. All other undergraduate fees will remain in place.

Additional resources have been devoted to providing faculty with training, equipment and software to ensure the smoothest transition to remote instruction possible. Faculty have risen to the challenge and are attending to their teaching in this new mode with a commitment to creating the right balance of rigor and engagement for the best student learning experience they can provide.

**Receiving Funds and Impact on Financial Aid**

Students are not required to submit a request for the housing, dining and fee credits. The credits will be automatically applied to student accounts. More information about refunds can be found [online](#). We recognize the economic uncertainty many of our Northwestern families face during this pandemic, and we will work to process adjustments as soon as possible.

There will be no reductions to undergraduate financial aid. Those students with sufficient aid to cover housing, dining and fees can apply those credits toward other expenses. We recognize that there are costs involved with living with your family or other arrangements you might have made. If you have questions about financial aid, please contact the office of [Undergraduate Financial Aid](#).

Given the circumstances, Northwestern will also waive late fees on student bills due April 1. No fees will be charged if payments are made in full by April 30. We hope this will provide additional flexibility to students and their families in the coming days.

**We are Here to Support You**

Please visit Northwestern's [COVID-19](#) site regularly, as it is updated with new information and is home to important [FAQs](#), resources and guidance. You can also connect with our COVID-19 resource center at [nu-covid@northwestern.edu](mailto:nu-covid@northwestern.edu) and 847-467-4111 if you have questions.

In addition, you can virtually access Health Service in [Evanston](#) or [Chicago](#), as well as [Counseling and Psychological Services](#) (CAPS) should you need assistance. Students who live in the Evanston area or remain on campus can access Health Service in person.

We remain profoundly moved by the way our community has responded with grace, resiliency and compassion. We would expect nothing less of our Northwestern family.

Sincerely,

**Julie Payne-Kirchmeier**

Vice President for Student Affairs

**Jonathan Holloway**

Provost and Professor

**Kathleen Hagerty**

Interim Provost Designate

**Craig Johnson**

Senior Vice President for Business and Finance

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