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**Fw: Tutoring Center - Reopens on Monday Virtually**

1 message

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**Jared Ciocco** <jciocco@ccm.edu>  
To: "pb919@georgetown.edu" <pb919@georgetown.edu>

Fri, Apr 3, 2020 at 8:58 AM

Jared Ciocco

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**From:** Pam Marcenaro  
**Sent:** Friday, March 27, 2020 6:16 PM  
**To:** Student Development; TASC Plus; Academic Affairs; Faculty; Adjunct Faculty; Business and Finance; President  
**Subject:** Tutoring Center - Reopens on Monday Virtually

Good Afternoon,

As many of you know, our Tutoring Center will officially reopen on Monday to support our CCM students virtually. This has been a huge undertaking for our Center, but with the support of our Vice President, Deans, Chairs, Virtual Campus, CTL, our faculty and our Tutoring Center team, we will begin assisting our students thru WebEx video conferencing online tutoring sessions by appointment. On Monday, the Center will reopen to give students time to make appointments, ask questions and get themselves familiarized with our new virtual process, as well as our tutors to get situated and ready for their first appointments on Tuesday.

Attached is a flyer you can circulate around your classes and areas, as well as a how to guide for students that can provide added information on the process and best way to maximize their appointments. As a reminder, we continue to offer our Smarthinking online tutoring portal offering 24/7 tutoring assistance in over 150 subjects, so our students receive support in a variety of areas, anytime/any day they need it, so keep on encouraging them to use it, a very important supplement in their academic support. Just in case, I am also including our Smarthinking access guide for students.

As we know, this is new technology and new process for us and we will work thru things that will come along the way. Do know that we will be ready to support and assist your students in the best way we can. Thank you everyone!

Sincerely,

Pamela Marcenaro, EdD, MBA

Dean, Learning Support &amp; Opportunity Services

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Need to Schedule a Tutoring Appointment? Tutoring Center: Math, Writing & Science<<http://www.ccm.edu/academics/academic-support-services/tutoring-center/>>

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**8 attachments**



