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## Fwd: Supporting you during remote instruction

1 message

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Armeen Mozaffari <armeenm@berkeley.edu>  
To: pb919@georgetown.edu

Sat, Apr 4, 2020 at 4:36 PM

Begin forwarded message:

**From:** "Office of the Vice Chancellor Student Affairs (campus-wide)" <CALmessages@berkeley.edu>  
**Subject:** Supporting you during remote instruction  
**Date:** March 30, 2020 at 12:03:22 PM EDT  
**To:** calmessages\_communication@lists.berkeley.edu



### Division of Student Affairs

Dear undergraduate, graduate, and professional school students,

First and foremost, thank you for your patience and understanding as UC Berkeley provides remote instruction during the coronavirus (COVID-19) pandemic. We are here to support you during this challenging time and are reaching out today to provide you with important updates on free course material, technology resources, and tips to help you with your studying for the remainder of the Spring 2020 semester.

#### Free e-Books

The [Cal Student Store](#) is offering a no-cost solution to students who may have lost access to course materials that they previously shared with classmates or instructors, or accessed via the library. Today through May 25, 2020, access to an expansive catalog (tens of thousands of ebooks) of eTexts will be [available for free to students](#) via VitalSource. All you need to do is to log-in to the [VitalSource Bookshelf app](#) using your Berkeley email address to view course materials from participating publishers. As with many free offers, this offer does end so please pay close attention to the expiration date to avoid unnecessary charges.

#### Technology Resources

As a reminder, if the technology resources you have available to you do not enable your effective participation in remote instruction or other academic work, please consider the following resources:

- Take advantage of special [student discounts on devices](#) from major retailers.
  - Ensure any device purchased meets [Minimum Security Standards for Networked Devices](#).
  - If you need additional funds to purchase a computing device, you may request a [cost of living adjustment](#) through the Financial Aid and Scholarships Office.
- If you have unmet technology needs, please fill out this [technology needs assessment](#). Due to the recent closure of Libraries on campus, the Moffitt Library laptop checkout program is not available, but the Student Technology Fund is operating complementary programs to help at this time. Learn more at: <https://techfund.berkeley.edu/impact/laptop-and-wifi-hotspot-lending-program>

- The [Student Tech Support Helpdesk](#) continues to be available Monday through Friday by phone at (510) 642-HELP and email at [sts-help@berkeley.edu](mailto:sts-help@berkeley.edu).

### **Academic Support and Strategic Learning Resources**

The [Student Learning Center](#) remains fully open via Zoom to support undergraduates with their coursework. Services include one-on-one support, drop-in tutoring, adjunct courses, study strategies workshops, study groups, language conversations, and community socials. In addition, students can utilize Student Learning Center online [resources](#) to study more effectively. From tips on how to optimize test-taking to strategies for managing time and stress, there is something for every learner. Lastly, through the newly launched [Stay Well Together](#) initiative, students can find a comprehensive [directory](#) of resources on and off-campus to support their eight dimensions of wellness.

The resilience we have seen through you, our students, during this unprecedented time on campus and globally has truly been remarkable. Even though we may be physically separated, we remain committed to working alongside you to achieve your vision of success at Berkeley.

Sincerely,

Catherine P. Koshland  
Vice Chancellor for Undergraduate Education

Stephen C. Sutton, Ed.D.  
Vice Chancellor for Student Affairs

*This message was sent to all undergraduate and graduate students.*

**Please do not reply to this message**

The logo for the University of California, Berkeley, featuring the word "Berkeley" in a large, white, serif font, with "UNIVERSITY OF CALIFORNIA" in a smaller, white, sans-serif font underneath, all set against a dark blue background.

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